

## REGULATIONS FOR THE PROVISION OF SERVICES BY CHARGE POLSKA SP. Z O.O. CHARGING SERVICES FOR ELECTRIC CARS AT PUBLIC CHARGING STATIONS

### I. PRINCIPLES OF PERSONAL DATA PROTECTION

These regulations specify the rules of using the Electric Vehicle Charging Stations owned by Charge Polska Sp. z o.o. with its registered office in Przeźmierowo, ul. Rzemieślnicza 1, 62-081, Przeźmierowo, registered in the National Court Register kept by the District Court Poznań - Nowe Miasto and Wilda in Poznań, VIII Commercial Division of the National Court Register, under KRS number 0000391078, REGON: 301760034, NIP: 7811867417.

### II. DEFINITION

The terms used in the Regulations shall mean:

1. **ChargeEuropa - Charge Polska Sp. z o.o.** with its registered office in Przeźmierowo, ul. Rzemieślnicza 1, 62-081, Przeźmierowo, registered in the Register of Entrepreneurs of the National Court Register kept by the District Court for Poznań - Nowe Miasto and Wilda in Poznań, VIII Commercial Division of the National Court Register, under KRS No. 0000391078, REGON: 301760034, NIP: 7811867417.
2. **Regulations** - these Regulations;
3. **Manual** - operating instructions for the charging station;
4. **Operator of a Publicly Available Charging Station** - an entity within the meaning of Article 2(7) of the Act of 11 January 2018 on electromobility of alternative fuels (i.e. - Journal of Laws of 2019, item 1124, as amended) (hereinafter: the "Electromobility Act") responsible for the construction, management, operational safety, operation, maintenance and repairs of a Publicly Available Charging Station, which is ChargeEuropa;
5. **Charging service provider** - the entity providing charging services in accordance with the Electromobility Act, which is ChargeEuropa;
6. **Charging station** - charging station in the meaning of Article 2 (27) of the Act on Electromobility, i.e. the infrastructure enabling the use of Charging Services, including in particular facilities for charging electric vehicles;
7. **Vehicle charging station** - a parking space used exclusively for the purpose of providing the Charging Service, assigned to a particular Charging Station;

8. **Charging Service** - the service provided by ChargeEurope for charging the battery of an Electric Vehicle allowing the use of the Vehicle Charging Site and the Charging Station to perform the charging;
9. **Customer** - natural person who is a user of an electric vehicle and uses the Charging Services provided by ChargeEuropa;
10. **Force Majeure** - an external event that is sudden, unforeseeable and beyond the control of ChargeEurope, which makes it impossible in whole or in part, permanently or for a certain period of time, to provide the Charging Services, and which cannot be prevented or counteracted with due diligence.

### III. CHARGING SERVICES

1. ChargeEuropa provides the Charging Service using the infrastructure available for this purpose, i.e. Charging Stations and Vehicle Charging Stations.
2. Every person using the Charging Services or staying on the premises of the Charging Station, including the Customer, is obliged to comply with the provisions of these Regulations and the Instructions.
3. When using the Charging Service, the Customer shall only occupy the Vehicle Charging Space for the time necessary to charge the vehicle.
4. The charging station is unmanned. The charging service will be provided in the order in which the vehicles are connected. It is strictly forbidden to disconnect vehicles belonging to other customers who are in the process of charging.
5. In the event of non-compliance with these Terms and Conditions or the Instructions, in particular occupying the vehicle charging area for purposes unrelated to charging the electric vehicle, ChargeEuropa reserves the right to call in the relevant services to remove such vehicle at the expense of the offending Customer.

## IV. LIABILITY OF CHARGE EUROPA

1. ChargeEuropa shall only be liable for the use of the Charging Station in accordance with the Terms and Conditions and the Instructions.
2. The Customer, or any other person present on the premises of the Charging Station, is fully responsible for any consequences arising from improper use of the Charging Station and for any damage or destruction caused, as well as for unreasonably preventing or restricting other Customers from using the Charging Station.
3. ChargeEuropa shall not be liable in the event that the Charging Services cannot be used in situations beyond its control, in particular in the event of failure, maintenance, modernisation of the Charging Station, occupation of all stations by Customers or cases of Force Majeure.
4. ChargeEuropa will make every effort to keep you informed of any difficulties related to the operation of the Charging Station. This information will be posted on the website [www.chargeeuropa.com](http://www.chargeeuropa.com).
5. Any failure may be reported by telephone using the contact number indicated on the Charging Station. ChargeEuropa shall not be liable for any consequences resulting from the Customer's continued use of the Charging Services, should such failure occur.
6. ChargeEuropa is not responsible for items left by the Customer at the Charging Station.

## V. FINAL PROVISIONS

1. The regulations and instructions are also available on the website: [www.chargeeuropa.com](http://www.chargeeuropa.com). The manual is also part of the equipment of the Charging Station.
2. ChargeEuropa reserves the right to unilaterally amend these Regulations. The Regulations shall enter into force on 1 February 2022.
3. In matters not regulated by these Regulations, the applicable legal regulations shall apply, in particular the Act of 23 April 1964.  
- Civil Code (i.e. - Journal of Laws of 2019 beyond 1145 as amended), the Act of 20 June 1997. - Road Traffic Law (i.e. - Journal of Laws of 2018 out of 1990 as amended) and the Act on Electromobility.